

## **Fees and Policies for Consultation**

Initial consultation (2 hours) \$295.00

Therapeutic Focus consultation (1 hour) \$150.00

Follow up consultation (30 – 60 minutes) \$85.00 - \$125.00

Acute consultation, existing clients only (15 minutes) \$45.00

Pet consultation (30 minutes, telephone) \$75.00

Gemmotherapy/Biochemic consult (45 minutes) \$85.00 plus cost of gemmos

The fee includes all homeopathic remedies, call-in time support, and brief check in calls as required to track response. Any additional supplements (gemmotherapy tinctures, cell salts, flower essences) are charged if provided by the office, or can be obtained independently by the client from health food stores, holistic pharmacies, or online vendors.

**Payment**: The client is responsible for all fees at time of service. Payment may be made with cash, check, credit card or PayPal. Please make check payable to "Martha DeMarco." Clients who have off-site consultations are asked to keep a credit card on file with the office. A \$40 fee will be charged for any check returned to this office unpaid.

**Insurance/ HSA/ FSA:** We do not file any forms for insurance or reimbursement, but can provide an account statement if the client would like to file for reimbursement with their insurance company. Clients are encouraged to investigate all options for insurance reimbursement or use of plans such as Flexible Spending Accounts (FSA) and Health Savings Accounts (HSA), which allow reimbursement of payment with pre-tax funds.

**Cancellations**: If it is necessary to cancel/reschedule an appointment, notification of schedule change must be made at least 24 hours in advance. Appointments that are missed or cancelled late represent time that was scheduled for the client, and will be charged the full fee.

**Interim Support:** For scheduling, brief check-ins and acute complaints, please call during morning callin time, 10:00 – 10:30 am EST Monday – Thursday each week. Calls should be made to the office phone, 781-724-7083. There is no charge for calls during this time. These are intended to be brief calls that can

be taken care of in 5 minutes or so. If an acute appointment (usually 15 minutes) is required, it can often be scheduled later that day. The office is closed nights and weekends. If you have an urgent condition that requires immediate care, you may call my personal cell phone 781-733-1883 after hours until 9 pm or on the weekend. There will always be an acute consult fee for a call to my personal cell phone.

**Communication:** Phone is the best way to reach me. Calls are generally answered each day. Clients may send email to <a href="Martha@DeMarcoHomeopathy.com">Martha@DeMarcoHomeopathy.com</a> for scheduling, questions, and other non-urgent topics. I cannot recommend a remedy or adjust your current plan via email. Emails are answered as time allows. If there is any concern that requires a prompt response, or you have not received a reply from an email in the timeframe you require, please call. Please do not contact the office via text message.

**Telehealth**—Appointments are available in the office, by telephone, or web-based conference.